

## **Didn't Get the First and Second Stimulus Payments? Claim the 2020 Recovery Rebate Credit.**

<https://www.irs.gov/coronavirus/get-my-payment>

If you didn't get the full amount of the first or second payment you were eligible for, you may be eligible to claim the [2020 Recovery Rebate Credit](#) and must file a 2020 tax return, even if you aren't required to file.

**The third Economic Impact Payment will not be used to calculate the 2020 Recovery Rebate Credit**

## **Frequently Asked Questions**

<https://www.irs.gov/coronavirus/get-my-payment-frequently-asked-questions>

## **Using Get My Payment**

[Why can't I access Get My Payment? \(added March 13, 2021\)](#)

[I filed jointly with my spouse. Does it matter whose information I use for Get My Payment? \(updated December 8, 2020\)](#)

[I'm not required to file a tax return. Can I still use Get My Payment to check my payment status? \(updated March 30, 2021\)](#)

[I have an Individual Taxpayer Identification Number \(ITIN\). Can I use Get My Payment? \(updated January 15, 2021\)](#)

## **Payment Status**

[What information does Get My Payment display about my Economic Impact Payment? \(updated March 13, 2021\)](#)

[I expected a direct deposit of my payment. Why are you mailing it to me? \(updated February 10, 2021\)](#)

[What does it mean when Get My Payment says, "Need More Information"? \(updated March 25, 2021\)](#)

[Why am I getting "Payment Status Not Available"? \(updated March 13, 2021\)](#)

[Where can I find the amount of my first and second Economic Impact Payments? \(updated March 16, 2021\)](#)

## **Address Information**

[My address has changed or is incorrect. What can I do to change or correct it to receive my payment? \(updated March 13, 2021\)](#)

## **Missing Payments**

[My payment was mailed but the post office was unable to deliver it. What should I do? \(updated March 13, 2021\)](#)

[We received the third Economic Impact Payment, but it was only half the amount we're eligible for. When will we get the second half? \(added March 29, 2021\)](#)

## **Error Messages/Lockouts**

[Get My Payment says, "Please Try Again Later." Why am I locked out? \(updated February 10, 2021\)](#)

[Does Where's My Refund or Online Account provide my Economic Impact Payment information? \(updated February 10, 2021\)](#)

[Why am I receiving an error message when entering my address or tax information? \(updated February 10, 2021\)](#)

## **Bank Account Information**

[Where did the IRS get my bank information? \(updated March 25, 2021\)](#)

[My bank account information has changed or was incorrect. Can I update it using the Get My Payment tool? \(updated March 13, 2021\)](#)

[What if I don't recognize the bank information shown and I receive SSA, RRB, SSI or VA benefits? \(updated March 25, 2021\)](#)

## **EIP Card (Debit Card)**

[How is the EIP Card sent and how do I identify it? \(added March 13, 2021\)](#)

[I received my last Economic Impact Payment on an EIP Card. Will my next payment be sent to that card? \(updated March 16, 2021\)](#)

